

Visitor Experience Survey

1820 Col. Benjamin Stephenson House
409 S. Buchanan, Edwardsville, IL 62025

We hope you enjoyed your visit! To help us better serve you, please complete this survey and return it to us. Thank you!

Name					
Address					
E-mail <i>(if you would like to receive our bi-annual newsletter and event updates)</i>					
Phone					
Number of guests in your group?					
	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
Guide was knowledgeable about house and time period.					
Staff was courteous and professional.					
Staff was knowledgeable and helpful about area.					
The length of your tour was adequate.					
Directions to house were easy to follow.					
My overall satisfaction with your service is high. I would recommend you to my friends.					
<p>How did you hear about us? (circle one) Visitor Center Newspaper Radio Friend Driving By Other _____</p> <p>What brought you to Edwardsville?</p> <p>One thing I will never forget about my visit.</p> <p>To improve my experience, I would suggest...</p> <p>Additional Comments:</p>					